



Patient Experience Survey example

Q1 How would you rate your overall satisfaction with the Department facility?

- Poor Fair Good Excellent

Q2 Was your appointment for:

- Nurse Doctor

Q3 Did you find the department easy to locate with the directions provided

- Yes No

Q4 How long did you wait before being seen?

- <10mins 10 to 30mins >30mins

Q5 Did the OH professional seeing you introduce him/herself?

- Yes No

Q6 How would you rate your overall satisfaction with being given an opportunity to ask questions?

- Poor Fair Good Excellent

Q7 If you asked a question, how would you rate your overall satisfaction with the answers provided?

- Poor Fair Good Excellent N/A

Q8 If you were given written information, how would you rate your overall satisfaction with the written information you received?

- Poor Fair Good Excellent N/A

Q9 Did you feel a sense of confidentiality/privacy while attending the OH department?

- Yes, definitely Yes, to some extent No

Q10 How would you rate your overall satisfaction with the Occupational Health Department ?

- Poor Fair Good Excellent

Additional comments:
